



## **Privacy Policy**

Issue date: 06 August 2014

Forex Nation Pty Ltd is committed to its privacy obligations under the National Privacy Principles contained in the Privacy Act 1988.

Personal information may be used and disclosed within Forex Nation so that we can provide you with financial advice and service as well as for prudential and risk management purposes and, unless you tell us otherwise, to provide you with related marketing information. Personal information is information that allows others to identify you. It includes your name, age, gender, contact details, as well as your financial information.

We also use the information we hold to help detect and prevent illegal activity. We co-operate with ASIC and other enforcement bodies as required or allowed by law.

We disclose relevant personal information to external organisation's that help us provide services. These organisations are bound by confidentiality arrangements. You can seek access to the personal information we hold about you. If the information we hold about you is inaccurate, incomplete, or outdated, please inform us so that we can correct it.

This privacy policy describes how we handle and protect personal information we collect about individuals who apply for or receive our products and services.

## **How We Collect Personal Information**

When you apply for or maintain an account with Forex Nation, we collect personal information about you for business purposes, such as evaluating your application to open account, processing your requests and transactions, informing you about products and services that may be of interest to you, and providing client service. The personal information we collect about you may include:

- Information you provide to us on applications and other forms, such as your name, address, date of birth, occupation, employer, assets and income, telephone or mobile number, email address, tax file number, nominated Bank account details;
- Information about your transactions with us and with our affiliates;
- Information we receive from consumer-reporting agencies, such as your credit history and creditworthiness, and other entities not affiliated with Forex Nation; and
- Information you provide to us to verify your identity, such as a passport, or received from other entities not affiliated with Forex Nation.

## **How We Protect Personal Information**

We take all reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification or disclosure. We limit access to your personal information to those employees who need to know in order to conduct our business, service your account and providing you with a broad range of products and services. Our employees are required to maintain and protect the confidentiality of your personal information and must follow established procedures to do so. We maintain physical, electronic and procedural safeguards to protect your personal information. We do not disclose your name or personal information to anyone unless authorised, or required by law, to do so.

## **About Cookies**

Cookies are small files containing information that a Web site uses to track its visitors. Forex Nation may set and access Forex Nation cookies on your computer, enabling us to learn which advertisements and promotions bring users to our Web site. Forex Nation or any of its affiliates or divisions may use such cookies.

## **About Hyperlinks**

Forex Nation's websites may contain hyperlinks or "links" to other sites, and other sites may "link" to our sites. These websites that may be linking to or from Forex Nation's sites may have their own privacy policies. Forex Nation's privacy policy applies exclusively to Forex Nation and information collected by us. Forex Nation is not responsible for the privacy policies or the content of the sites you link to, nor do we have control over the use or security of information provided by you or collected by those sites. If you choose to link to one of these websites, you may be asked to supply registration or other information. It is important that you realise this information is going to a third-party, and you should become familiar with the privacy policy provided by that third-party.

## Sharing Information with Our Affiliates

We may share personal information described above with our affiliates for business purposes, such as servicing client accounts and informing clients about new products and services, as permitted by applicable law. Our affiliates are companies controlled or owned by us, or companies controlling or under common control with us, and include financial service companies, such as dealers, other brokers, futures commission merchants and advisors.

## Disclosure to Non-Affiliated Third Parties and Regulatory Bodies

In order to support the financial products and services we provide to you, we may share the personal information described above with third-party service providers and joint marketers not affiliated with us, including:

- Financial service institutions (advisors, dealers, brokers, trust companies and banks) with whom we have joint marketing agreements, such as agreements to market financial services or products that we jointly offer, endorse or sponsor; and
- Companies under contract to perform services for us or on our behalf, such as service providers that prepare and mail statements and transaction confirmations or provide data processing, computer software maintenance and development, transaction processing and marketing services.

These companies acting on our behalf are required to keep your personal information confidential.

We may also be required to provide your personal information to the Australian Securities & Investments Commission, Australian Taxation Office, AUSTRAC, law enforcement agencies and other regulatory and government bodies from time to time in Australia.

We may collect, use and disclose personal data about you, including personal data you may voluntarily disclose to us in any manner, so that we can (i) carry out our obligations with respect to the services that we provide; (ii) carry out our everyday business activities and dealings with you; (iii) compile statistical analysis of the pages of the Website visited; (iv) monitor and analyse our business; (v) participate in crime prevention, legal and regulatory compliance, including screening and comparing such data against sanctions and other databases used for crime prevention purposes; (vi) market and develop other products and services; (vii) transfer any of our rights or obligations in relation to the services that we offer; and (viii) process your personal data for other related purposes. If you do not provide us with your personal information, or if you provide us with inaccurate or incomplete information, we may not be able to provide you with our services, including giving you access to our Websites.

## Accessing and Revisiting Your Personal Information

You have certain rights of access to some or all of the personal data we collect and hold about you at the time of request, or to have inaccurate information corrected, under applicable data protection laws. If you wish to exercise such rights, you should contact our CEO at [info@ForexNation.Org](mailto:info@ForexNation.Org), and may be requested to provide further information to assist us in complying with such request.

Should you have any questions or enquiries,  
please don't hesitate to contact Forex Nation:

Level 5, Exchange House  
10 Bridge Street  
Sydney NSW 2000

T. (02) 9241 6796  
E. [accountsupport@forexnation.org](mailto:accountsupport@forexnation.org)  
W. [forexnation.org](http://forexnation.org)

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